

# GRCCS-BCI International Conference & Exhibition 2016

Transforming Business Continuity Management  
Through Organisational Resilience and Readiness



**PRE-CONFERENCE**  
GPG Training & CBCI Certification  
(16 - 20 MAY 2016,  
Monday to Friday)

**23 – 24 May 2016**

**Putrajaya International Convention Centre (PICC)  
Putrajaya, Malaysia**

**Main Conference - Register and Pay by  
30 April 2016 & Save RM150 / per delegate**

**GRC Consulting Services Sdn Bhd –  
The Business Continuity Institute, United Kingdom**

**1<sup>st</sup> Annual International Conference & Exhibition  
in South East Asia / ASEAN  
(Exhibition Opens to Public)**

Officiated by:

**YB. Dato' Sri Hj Ismail Bin Hj Abd. Muttalib**  
*Malaysia's Deputy Minister of Human Resources*

Guest of Honour Address by:

**David James-Brown, FBCI**  
*Chairman, The Business Continuity Institute*

Organised by:



In Partnership with:



Endorsed by:



Supported by:



Exhibitors:



Claimable Under  
SBL Scheme



The BCI -  
CPD Programme

# Conference Overview

## About GRCCS-BCI International Conference & Exhibition 2016

The GRCCS-BCI International Conference & Exhibition 2016 is a flagship event designed and dedicated to Business Continuity Practitioners, Risk Managers and Corporate Leaders from around the world. This conference featured an international conference programme, an exhibition hall promoting Business Continuity (BC) products and services, a gala dinner as well as a CBCI graduation ceremony. International speakers and BC practitioners will be sharing their insights on the latest in Business Continuity Management.

The objective of the GRCCS-BCI International Conference & Exhibition 2016 is to serve as a platform for excellent knowledge sharing and networking especially for corporate members and BC professionals.

## About the Organiser- GRCCS in Partnership with The BCI

GRC Consulting Services Sdn Bhd (GRCCS) is an established professional consulting firm specialising in Governance, Risk and Compliance (GRC) Advisory Services. In addition, GRCCS is providing Human Capital Development and is the leading provider of CURA software, Everbridge Mass Notification, and Governance Manager Software in Malaysia. GRCCS is a Licensed Training Provider for the Business Continuity Institute (BCI) in Malaysia and China to deliver the Good Practice Guidelines (GPG) Training and Certificate of BCI (CBCI) Examination courses.

The Business Continuity Institute (BCI) is the world's leading institute for business continuity. Established in the United Kingdom in 1994, The BCI has established itself as the leading membership and certifying organization for Business Continuity (BC) professionals worldwide. The BCI offers a wide range of resources for business professionals concerned with raising levels of resilience within their organization or considering a career in business continuity.

## Who Should Attend

- ♦ Board of Directors
- ♦ Chief Executive Officers
- ♦ Chief Risk and Compliance Officers
- ♦ Chief Internal Auditors and Internal Audit Executives
- ♦ Business Continuity Practitioners
- ♦ Chief Information Officers
- ♦ Corporate Communications Officers
- ♦ Government and Regulatory Officers
- ♦ Safety & Health and Security Officers
- ♦ Professionals who are perusing BC as professional careers

## Speakers

### Welcome address and Opening Remarks

- YBhg. Tan Sri Dato' Hj. Abdul Karim B. Munisar, Chairman, GRC Consulting Services Sdn Bhd (GRCCS)

### International Speakers:

- David James-Brown, FBCI, Chairman of The BCI
- David West, Membership Support Manager, The BCI
- David J. Window, MBCI, Managing Consultant, Continuity 22301 Ltd, United Kingdom (*The BCI European Personality of the Year 2015*)
- Mel Gosling, FBCI, Managing Director, Merrycon Ltd, United Kingdom (*Contributing Author of The BCI Good Practice Guidelines*)
- Mark Wallace, Director, Blue Zoo, Australia
- Henry Ee, FBCI, President for The Business Continuity Institute (BCI) Asia Chapter, Singapore

### Other Speakers:

- YBhg. Tan Sri Datuk Wira Dr. Hj. Mohd Shukor bin Hj. Mahfar, Chief Executive Officer/ Director General, Inland Revenue Board of Malaysia
- Dr. Suhazimah Dzazali (Hon) MBCI, Deputy Director General ICT, The Malaysian Administrative Modernisation and Management Planning Unit (MAMPU) of The Prime Minister Department of Malaysia
- Nazrah Rosli, Executive Vice President, Head Group Business Continuity Management, Malayan Banking Berhad
- Azizul Rahman Bin Mohd Basir, ABCP, PMP, Head, Risk and Corporate Compliance Management, Telekom Malaysia Berhad
- Mohan Menon, AFBCI, Chairman of the Malaysian Forum of The Business Continuity Institute (BCI)
- Muhammad Rushdi Abu Hassan, CBCI, Principal Assistant Director, Financial Department, Putrajaya Corporation
- Affez Abdul Razak, MBCI, Chief Risk Officer, Malaysia Deposit Insurance Corporation
- Mohamed Noor Sany, Chief Executive Officer, E-Response Alert Sdn Bhd
- Kenneth Chin, Chief Executive Officer, Tricor Roots Consulting Sdn Bhd
- Chong Chen Voon, MBCI, Chief Operating Officer, GRC Consulting Services Sdn Bhd (GRCCS)

**Speakers to be confirmed:** Attila Emam, Head of Group Risk, AirAsia Berhad

## Conference Programme

PRE-CONFERENCE DAY (16 - 20 MAY 2016, Monday to Friday)	
TIME	PROGRAMME
9.00 am - 5.00 pm	The Business Continuity Institute - Good Practice Guidelines (GPG) Training and Certificate of BCI (CBCI) Examination
MAIN CONFERENCE	
DAY 1 (23 MAY 2016, Monday)	
8:00 am	Registration and Welcome Refreshment
9:00 am	<p><b>Welcome Address &amp; Opening Remarks</b></p> <p><b>YBhg. Tan Sri Dato' Hj. Abdul Karim B. Munisar</b> Chairman, GRC Consulting Services Sdn Bhd</p>
9:15 am	<p><b>Key Note Address &amp; Official Opening Ceremony</b></p> <p><b>YB. Dato' Sri Hj Ismail Bin Hj Abd. Muttalib,</b> Deputy Minister of Human Resources</p>
9:30 am	<p><b>Guest of Honour Address</b></p> <p><b>Topic: Transforming Business Continuity Management through Organisational Resilience and Readiness</b></p> <p><b>By:</b> <b>David James-Brown, FBCI</b> Chairman, The Business Continuity Institute</p>
10:00 am	<b>Morning Break, Networking &amp; Exhibition Viewing</b>
10:30 am	<p><b>General Session 1:</b></p> <p><b>Topic: Managing Business Continuity Risk &amp; Delivering Stakeholders Expectations the IRBM Way</b></p> <p><b>Speaker:</b> <b>YBhg. Tan Sri Datuk Wira Dr. Hj. Mohd Shukor bin Hj. Mahfar</b> Chief Executive Officer/ Director General Inland Revenue Board of Malaysia (IRBM)</p>
11:00 am	<p><b>General Session 2:</b></p> <p><b>Topic: Organisational Resilience and Readiness – the Next Step in Malaysia</b></p> <p><b>Speaker:</b> <b>Dr. Suhazimah Dzazali, (Hon) MBCI</b> Deputy Director General ICT The Malaysian Administrative Modernisation and Management Planning Unit (MAMPU), The Prime Minister Department of Malaysia</p>
11:30 am	<p><b>General Session 3: Plenary Session</b></p> <p><b>Topic: The Changing Landscape of Business Continuity Management in Malaysia and Abroad</b></p> <p><b>Moderator: David J. Window, MBCI, Managing Consultant, Continuity 22301 Ltd, United Kingdom, The BCI European Personality of the Year 2015</b></p> <p><b>Panellist 1: Dr. Suhazimah Dzazali, (Hon) MBCI, Deputy Director General ICT, The Malaysian Administrative Modernisation and Management Planning Unit (MAMPU)</b></p> <p><b>Panellist 2: David James-Brown, FBCI, Chairman of The BCI</b></p> <p><b>Panellist 3: Henry Ee, FBCI, President for The Business Continuity Institute (BCI) Asia Chapter</b></p>

12:30 pm	<b>Lunch, Networking &amp; Exhibition Viewing</b>	
2:00 pm	<b>Track A (IT / Emergency Response / Crisis Management)</b>	<b>Track B (Business Continuity / Crisis Communication / Supply Chain Resilience)</b>
	<b>Concurrent Session 1</b>	
	<p><b>Topic:</b> Transforming IT Disaster Recovery – Benchmarking with the Best Practices and Case Studies</p> <p><b>Speaker:</b> <b>Mark Wallace</b> Director Blue Zoo, Australia</p>	<p><b>Topic:</b> Transitioning from Traditional to Integrated BCM: Improving on the Practice of BCM Today</p> <p><b>Speaker:</b> <b>Henry Ee, FBCI</b> President for The Business Continuity Institute (BCI) Asia Chapter</p>
2:30 pm	<b>Concurrent Session 2</b>	
	<p><b>Topic:</b> Nuances in Disaster Recovery Practices and Policies</p> <p><b>Speaker:</b> <b>Mohan Menon, AFBCI</b> Chairman of the Malaysian Forum of The Business Continuity Institute (BCI)</p>	<p><b>Topic:</b> Mass Notification – A New Way for Crisis Communication and Supply Chain Resilience</p> <p><b>Speaker:</b> <b>Muhammad Rushdi Abu Hassan, CBCI</b> Principal Assistant Director Financial Department Putrajaya Corporation</p>
3:00 pm	<b>Afternoon Break, Networking &amp; Exhibition Viewing</b>	
3:30 pm	<p><b>General Session 4:</b></p> <p><b>Topic:</b> Emergency Response and Crisis Communications – A case of point from AirAsia’s experience</p> <p><b>Speaker:</b> <b>Attila Emam</b> Head of Group Risk AirAsia Berhad</p>	
4:00 pm	<p><b>General Session 5: Plenary Session</b></p> <p><b>Topic:</b> Embedding Business Continuity Management Best Practices: A Malaysia Perspective</p> <p><b>Moderator:</b> Mohan Menon, AFBCI, Chairman of the Malaysian Forum of the Business Continuity Institute  <b>Panellist 1:</b> TBA  <b>Panellist 2:</b> Muhammad Rushdi Abu Hassan, CBCI, Principal Assistant Director, Putrajaya Corporation  <b>Panellist 3:</b> Attila Emam, Head of Group Risk, AirAsia Berhad</p>	
5:00 pm	<b>End of Day 1</b>	
5:00 pm	Cocktail Reception & Networking	
5:30 pm – 8:30 pm	Gala Dinner and CBCI Graduation Ceremony	

DAY 2 (24 MAY 2016, Tuesday)	
TIME	PROGRAMME
9:00 am	<p><b>General Session 6:</b></p> <p><b>Topic:</b> Transforming Business Continuity Management through Supply Chain Resilience</p> <p><b>Speaker:</b>  <b>David J. Window</b>, MBCI            Managing Consultant, Continuity 22301 Ltd, United Kingdom            Senior Consultant and Head of Supply Chain Resilience, Chartered Institute of Procurement &amp; Supply            The BCI European Personality of the Year 2015</p>
9:30 am	<p><b>General Session 7:</b></p> <p><b>Topic:</b> Organisational Resilience and Readiness – An Case in point from the Financial Institution</p> <p><b>Speaker:</b>  <b>Nazrah Rosli</b>            Executive Vice President,            Head Group Business Continuity Management,            Malayan Banking Berhad</p>
10:00 am	<b>Morning Break, Networking &amp; Exhibition Viewing</b>
11:30 am	<p><b>General Session 8: Plenary Session</b></p> <p><b>Topic:</b> Embedding Organisational Resilience and Readiness in Your Organisational Culture and Operations</p> <p><b>Moderator:</b> <b>Afeiz Abdul Razak</b>, MBCI, Chief Risk Officer, Malaysia Deposit Insurance Corporation  <b>Panellist 1:</b> <b>Nazrah Rosli</b>, Executive Vice President, Head Group Business Continuity Management, Malayan Banking Berhad  <b>Panellist 2:</b> <b>Mark Wallace</b>, Director, Blue Zoo, Australia  <b>Panellist 3:</b> <b>David J. Window</b>, MBCI, Managing Consultant, Continuity 22301 Ltd, United Kingdom</p>
10:30 am	<p><b>General Session 9:</b></p> <p><b>Topic:</b> BCM in Practice with Customer Experience Influence – An Experience from Telco Industry</p> <p><b>Speaker:</b>  <b>Azizul Rahman Bin Mohd Basir</b>, ABCP, PMP            Head, Risk and Corporate Compliance Management            Group Business Assurance            Telekom Malaysia Berhad</p>
11:00 am	<p><b>General Session 10:</b></p> <p><b>Topic:</b> Organisational Resilience and Readiness through Continual Simulation and Exercise</p> <p><b>Speaker:</b>  <b>Mel Gosling</b>, FBCI            Managing Director            Merrycon Ltd and co-authors of BCI Good Practice Guidelines</p>
12:30 pm	<b>Lunch Break, Networking &amp; Exhibition Viewing</b>

2:00 pm	<b>Track A</b> (IT / Emergency Response / Crisis Management)	<b>Track B</b> (Business Continuity / Crisis Communication / Supply Chain Resilience)
	<b>Concurrent Session 3</b>	
	<p><b>Topic:</b> Emergency Response and Crisis Management – An experience from Oil &amp; Gas and Petrochemical Industry</p> <p><b>Speaker:</b> <b>Mohamed Noor Sany</b> Chief Executive Officer E-Response Alert Sdn Bhd</p>	<p><b>Topic:</b> The Importance of Integrating Emergency Response, Crisis Communication, IT Disaster Recovery and Business Continuity</p> <p><b>Speaker:</b> <b>Chong Chen Voon</b>, MBCI Chief Operating Officer GRC Consulting Services Sdn Bhd</p>
	<b>Track A</b> (IT / Emergency Response / Crisis Management)	<b>Track B</b> (Business Continuity / Crisis Communication / Supply Chain Resilience)
	<b>Concurrent Session 4</b>	
2:30 pm	<p><b>Topic:</b> IT Tools – Critical Success Factor for BCM</p> <p><b>Speaker:</b> <b>Kenneth Chin</b> Chief Executive Officer Tricor Roots Consulting Sdn Bhd</p>	<p><b>Topic:</b> Integration of ERM and BCM – The Way to Transform Business Continuity Management</p> <p><b>Speaker:</b> <b>Affeiz Abdul Razak</b>, MBCI Chief Risk Officer Malaysia Deposit Insurance Corporation</p>
3:00 pm	<b>Afternoon Break, Networking &amp; Exhibition Viewing</b>	
3:30 pm	<p><b>General Session 11:</b></p> <p><b>Topic:</b> Making the Case for Professionalism in Business Continuity</p> <p><b>Speaker:</b> <b>David West</b> Membership Support Manager The Business Continuity Institute (BCI)</p>	
4:00 pm	<p><b>General Session 12: Plenary Session</b></p> <p><b>Topic:</b> Transforming Business Continuity Management through Organisational Resilience and Readiness – The Next Steps</p> <p><b>Moderator:</b> Chong Chen Voon, MBCI, Chief Operating Officer, GRC Consulting Services Sdn Bhd</p> <p><b>Panellist 1:</b> David James-Brown, FBCI, Chairman of The BCI</p> <p><b>Panellist 2:</b> David West, Membership Support Manager, The BCI</p> <p><b>Panellist 3:</b> Mel Gosling, FBCI, Managing Director, Merrycon Ltd, United Kingdom</p> <p><b>Panellist 4:</b> Azizul Rahman Bin Mohd Basir, ABCP, PMP, Head, Risk and Corporate Compliance Management Group Business Assurance, Telekom Malaysia Berhad</p>	
5:00 pm	<b>End of Day 2 and Closing Remarks</b>	

# PRACTICAL SOLUTIONS FOR YOU

GRC Consulting Services is a professional firm specialising in Governance, Risk and Compliance (GRC) and Human Capital Development.



## PRE-CONFERENCE SESSION

### The Business Continuity Institute (BCI)

## Good Practice Guidelines (GPG) Training and CBCI Certification

Classroom-based, Instructor-led, and Interactive Learning Environment

The 5-day Pre-Conference Session on The GPG Training and CBCI Certification course is available on **16–20 May 2016**.

**Time** : 8:30 am – 5:00 pm  
**Venue** : Putrajaya International Convention Centre (PICC)  
**Instructor** : Mr David Window *MBCI*; or  
Mr Mel Gosling *FBCI*; and  
Mr Chong Chen Voon *MBCI*

#### REGISTRATION FEE

Training + CBCI Examination

RM16,960/ Delegate (Inclusive GST 6%)

*(Including training materials, examination fee, refreshment and attendance certificate)*

#### Course Overview

The Business Continuity Institute (BCI)'s Good Practice Guidelines (GPG) is a well-recognised business continuity guidelines and widely accepted by the business continuity professionals worldwide. This 5-day training on the GPG is the perfect choice for individuals who are looking to gain a thorough understanding of the theories and practical parts of business continuity. David Window, Mel Gosling and Chong Chen Voon are approved and experienced BCI instructors from the United Kingdom and Malaysia, and will lead the GPG training in an interactive and conducive environment with the participants. The GPG t is also an excellent preparation for the Certificate of The BCI (CBCI) Examination that leads to the post-nominal designation CBCI, a global recognised industry credential, and the launching pad for Statutory Membership of The BCI.

#### What Does the Course Cover?

- **Module I**
  - ✓ Business Continuity Policy and Programme Management
  - ✓ Embedding Business Continuity Management (BCM) within the Organisation's Culture
- **Module II**
  - ✓ Understanding the Organisation
- **Module III**
  - ✓ Determining BCM Strategy
- **Module IV**
  - ✓ Developing and Implementing a BCM Response
- **Module V**
  - ✓ Exercising, Maintaining and Reviewing

(CBCI Examination on 5<sup>th</sup> day @ 3:00 pm – 5:00 pm)



(Licensed Training Partner No. 0042)  
[www.thebci.org](http://www.thebci.org)

#### For Enquiries Please Contact:

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GRCCS is an approved training provider registered with the Human Resources Development Fund (HRDF)

## REGISTRATION FORM

# GRCCS-BCI International Conference & Exhibition 2016

## Transforming Business Continuity Management Through Organisational Resilience and Readiness

Putrajaya International Convention Centre

16 - 20 May 2016: Pre Conference- GPG Training and CBCI Examination  
23 - 24 May 2016: Main Conference

Please Tick	Option	Fee
<input type="checkbox"/>	▪ Pre-conference- GPG Training and CBCI Examination	RM 16,960.00 (inclusive GST 6%)
<input type="checkbox"/>	▪ Main Conference	RM1,800.00 (inclusive GST 6%)
<b>Participant's Particulars</b>		
Full Name (as in NRIC)	NRIC No:	
Designation / Department		
Contact Numbers	(Office) (Mobile)	(Fax)
Email Address		
<b>Company Details</b>		
Company Name and Address		
Attention To / Department		
Contact Numbers	(Office) (Mobile)	(Fax)
Email Address		
Alternate Contact (for emergency)	Name Contact No :	
<b>Payment Methods</b>		
Cheque / Bank Drafts	Payment to <b>GRC Consulting Services Sdn Bhd</b> Cheque must be crossed "A/C PAYEE ONLY" <i>(Please state participant's name &amp; contact no. on the reverse of cheque)</i>	
Electronic Transfer	Name: <b>GRC Consulting Services Sdn Bhd</b> Account Number: <b>800 710 6351</b> Bank Name: <b>CIMB Bank Berhad</b> SWIFT Code : <b>CIBBMYKL</b>	

Registration closing date is on 16 May 2016. Please register online, fax, email or call us at:

**Online Registration:** [www.grccs.com.my](http://www.grccs.com.my)

**Email:** [salma@grccs.com.my](mailto:salma@grccs.com.my) or [conference@grccs.com.my](mailto:conference@grccs.com.my)

**Fax / Tel:** + 603 7958 8962



## PRE & POST CONFERENCE TOURS

For foreign delegates who are interested in pre & post conference tours, please contact +603 7958 8962 for more information and reservations.

## TERMS & CONDITIONS

Upon registering, delegate(s) are considered successfully enrolled for the GRCCS-BCI International Conference & Exhibition 2016 and are subjected to the terms and conditions herein stated:

### Conference Fee

Fee is payable to GRC Consulting Services Sdn Bhd. Please state your name, phone number at the back of cheque/bank in slip. Please fax or email a copy of the payment slip to us for verification. Admittance will only be permitted upon receipt of full payment. **Register and pay by 30 April 2016 will save RM150 / per delegate. Discount of RM 150 / per delegate, if the same organisation registers 2 or more delegates; or is member of The BCI.**

### Cancellation

No cancellation and refund. However, substitution is allowed for delegate from the same organization.

### Enrolment Confirmation

Registration will be confirmed via email upon receipt of completed registration form and payment.

### Data Protection

Personal Data is gathered in accordance with the Personal Data Protection Act 2010 (Act709).

### Disclaimer

GRC Consulting Services Sdn Bhd reserves the right to change the speaker(s), date(s), and to cancel the GRCCS-BCI International Conference & Exhibition 2016 should circumstances beyond its control arise.

### CPD Programme

Qualify under The BCI self-reflective CPD programme which is outlined at <http://www.thebci.org/index.php/membership/cpd-programme>.

### HRDF Claimable

Terms and Condition Apply. Kindly refer to HRDF's official website for more information.